

# **RCA**

## **Lyra Wireless User's Guide**

Changing Entertainment. Again.



### **RD900W**

## Important Information

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### WARNING

To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.

### WARNING

RISK OF ELECTRIC SHOCK DO NOT OPEN

To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.



This symbol indicates "dangerous voltage" inside the product that presents a risk of electric shock or personal injury.



This symbol indicates important instructions accompanying the product.

Refer to the identification/rating label located on the back panel of your product for its proper operating voltage.

FCC Regulations state that unauthorized changes or modifications to this equipment may void the user's authority to operate it.

### Product Registration

Please fill out the product registration card (packed separately) and return it immediately or register on-line at [rca.com](http://rca.com). Registering allows us to contact you if needed.

### Product Information

Keep your sales receipt to obtain warranty parts and service and for proof of purchase. Attach it here and record the serial and model numbers in case you need them. The numbers are located on the bottom or back of the product.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Dealer/Address/Phone: \_\_\_\_\_

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# Chapter 1: Connections and Setup

## Things to Consider Before You Connect

### **Protect Against Power Surges**

- Connect all components before you plug any of their power cords into the wall outlet.
- Turn off all components before you connect or disconnect any cables.

### **Protect Components from Overheating**

- Don't block ventilation holes on any of the components. Arrange the components so that air can circulate freely.
- Don't stack components.
- When you place components in a stand, make sure you allow adequate ventilation.
- If you connect an audio receiver or amplifier, place it on the top shelf so the heated air from it won't flow around other components.

### **Position Cables Properly to Avoid Audio Interference**

- Insert each cable firmly into the designated jack.

# Chapter 1: Connections and Setup

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## **Audio System Requirements**

- Audio receiver with auxiliary inputs (line level) or other component with audio inputs (TV, VCR, etc.).

## **Computer System Requirements**

### **Windows® PC Requirements**

- Pentium 300MHz or higher
- Windows® 98SE, Me, 2000, or XP
- Microsoft Internet Explorer 5.0 or higher
- Internet access
- 50MB free hard disk space
- 400MB for MUSICMATCH Jukebox Radio MX™ feature (recommended)
- 96MB RAM (32MB for Win98)
- CD-ROM drive capable of digital audio extraction
- Available USB port
- 16-bit color video card

*Windows is a trademark of Microsoft Corporation, registered in the U.S.A. and other countries.*

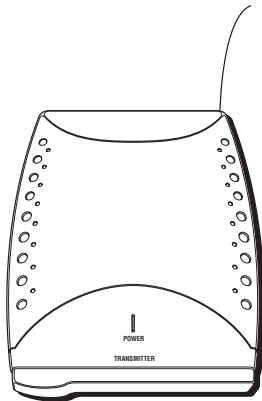
*MUSICMATCH, MUSICMATCH Jukebox, and MUSICMATCH Radio MX are registered trademarks of MUSICMATCH Corporation.*

## Chapter 1: Connections and Setup

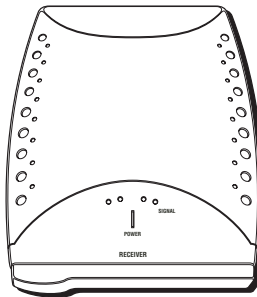
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### Unpack the box and check your parts

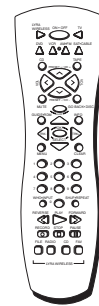
All of the items shown below should have come packed in the box with your Lyra Wireless.



Lyra Wireless Transmitter



Lyra Wireless Receiver

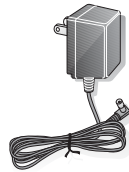


Remote control and  
batteries



Music Management CD

Contains the Lyra Wireless remote control software and MUSICMATCH software (for Windows only)



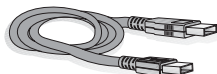
Larger power supply for  
transmitter unit

Part number: 5-4146



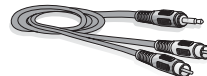
Smaller power supply  
for receiver unit

Part number: 5-4147



Mini-B USB cable

Part number: 5-4140



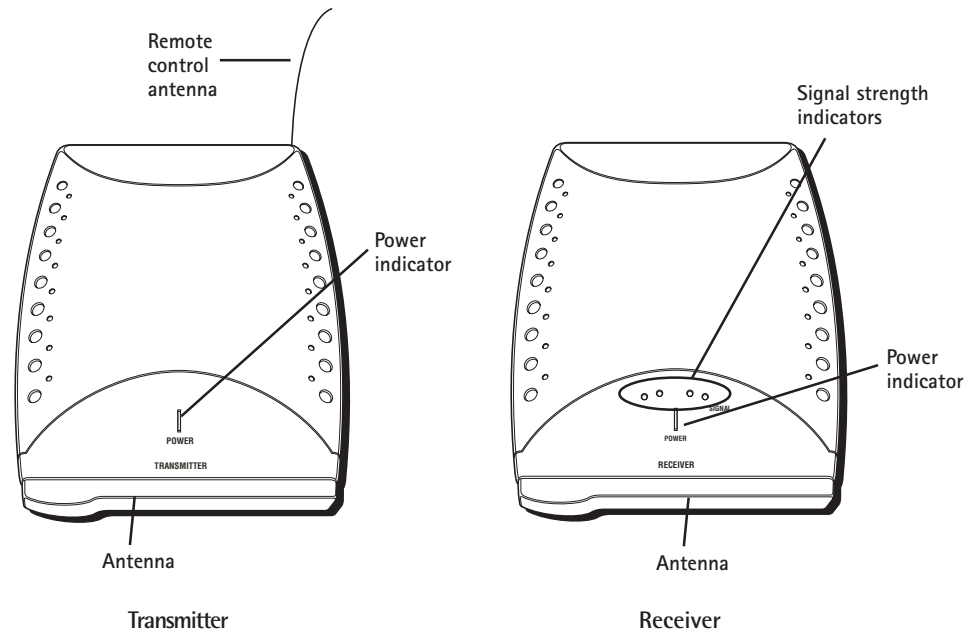
Line out cable

Part number: 5-4138

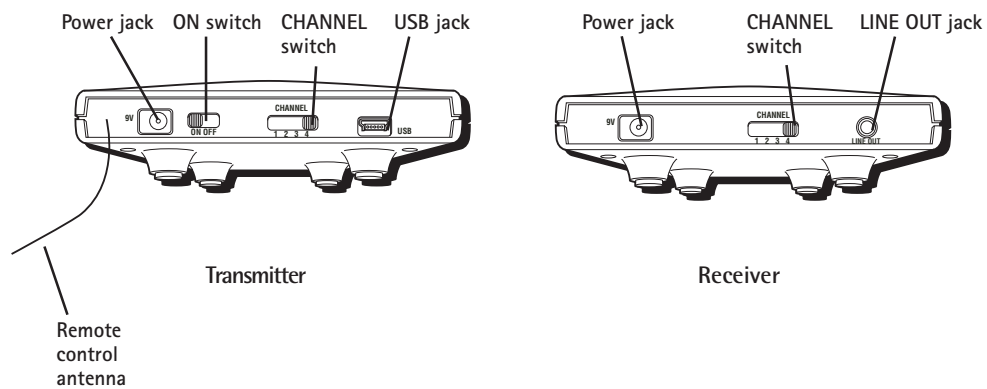
## Chapter 1: Connections and Setup

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### Front of the Lyra Wireless Units



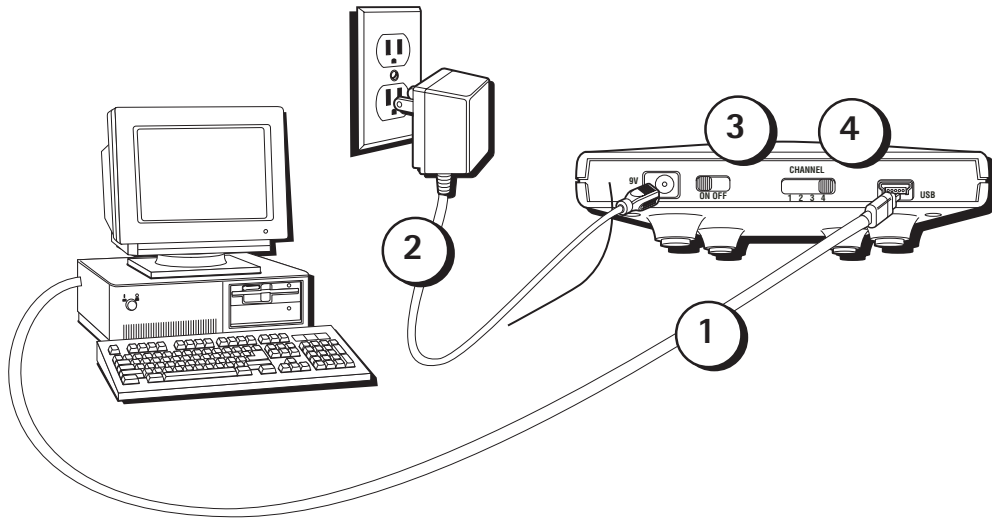
### Back of the Lyra Wireless Units





## Chapter 1: Connections and Setup

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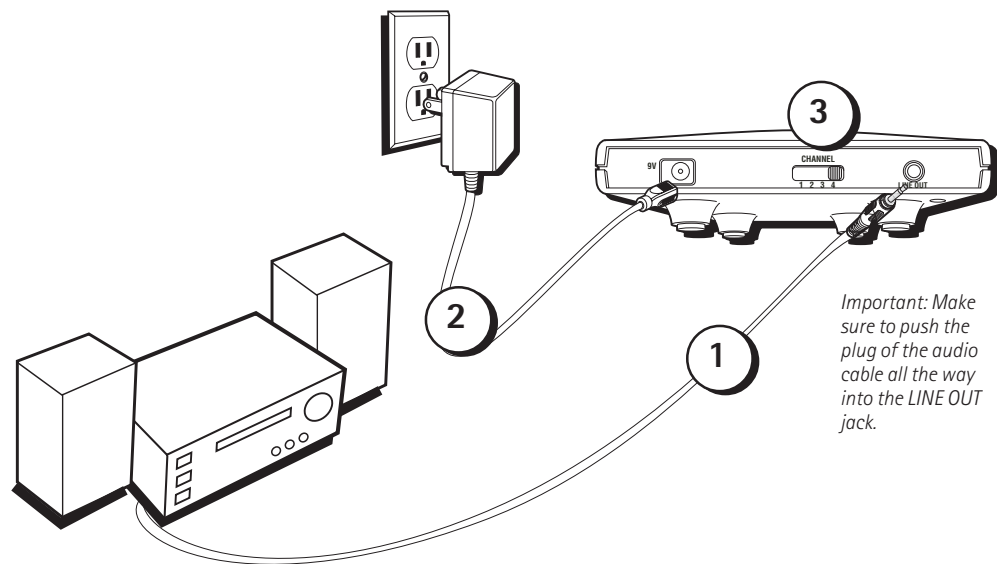


### Connecting the Lyra Wireless Transmitter to your Computer

1. Connect the small end of the USB cable to the USB jack on the back of the Lyra Wireless transmitter and the other end to the USB jack on your computer.
2. Connect the small end of the large power supply to the power jack on the back of the Lyra Wireless transmitter and the other end into an AC outlet.
3. Make sure the ON switch is set to ON (the power indicator comes on).
4. Make sure the CHANNEL switch is set to the same channel as the CHANNEL switch on the Lyra Wireless receiver.
5. Raise the antenna on the front of the unit so it is straight up.
6. Position the transmitter so that it is facing in the general direction of the receiver.
7. Follow the steps on the next page to connect the Lyra Wireless receiver to your audio receiver.

## Chapter 1: Connections and Setup

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### Connecting the Lyra Wireless Receiver to your Audio Receiver

1. Connect the small end of the audio cable to the LINE OUT jack on the back of the Lyra Wireless receiver and the other ends (the red and white plugs) to the Audio Input jacks (sometimes labeled Aux or Line ) on your audio receiver. Also, make sure to put your audio receiver in the right mode to receive the sound from those jacks (see your audio receiver's owner's manual for more information).
2. Connect the small end of the small power supply to the power jack on the back of the Lyra Wireless receiver and the other end into an AC outlet.
3. Make sure the CHANNEL switch is set to the same channel as the CHANNEL switch on the Lyra Wireless transmitter.
4. Raise the antenna on the front of the unit so it is straight up.
5. Position the receiver so that it is facing in the general direction of the transmitter.

## Chapter 1: Connections and Setup

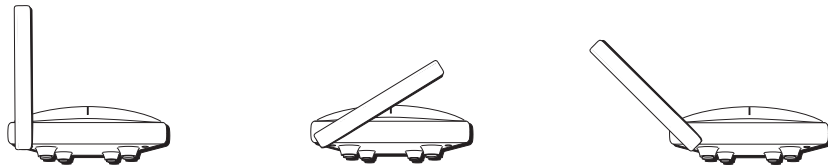
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### **Improving Performance**

#### **Orientation of the Antennas**

Proper orientation of the antennas is important for good performance. You may find that the system works better with one or more of the antennas in the horizontal (flat) position. The receiver and transmitter tend to operate better in high locations, where the signal path is wider and stronger (on a shelf, for example). Watch the receiver signal strength indicators for indication of signal strength.

You may also need to experiment with the position of the remote control antenna on the transmitter unit. See what position works the best for the remote control.



The Lyra Wireless transmitter and receiver antennas can rotate to multiple positions. You may want to try several different angles for the best reception.

## Chapter 1: Connections and Setup

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### Fine Tuning the Lyra Wireless

To get the best signal reception, the Lyra Wireless units should face each other using an imaginary "line of sight." You can place the transmitter and receiver in separate rooms, or even separate floors of your house, so you don't have to worry about the units being close to each other. Other barriers in your house may affect the signal, so you may need to adjust the positions of the transmitter and receiver somewhat.

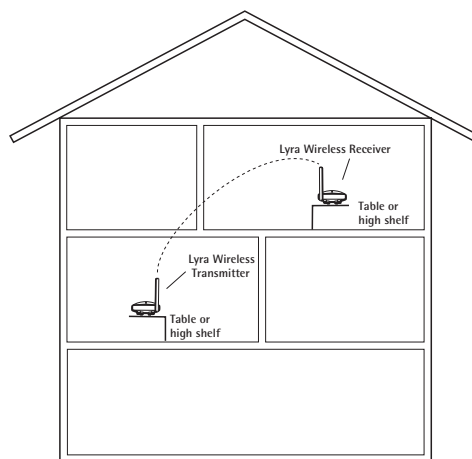
If the transmitter is sending the signal to the receiver properly, you should see some of the receiver's signal strength meter indicators light up.

#### **If there is no signal at all**

Make sure the CHANNEL switch on the back of both units is set to the same number.

#### **If the signal is weak or there is interference**

Try changing the channel on both units. Make sure the CHANNEL switch is set to the same channel on both units.



The Lyra Wireless system can transmit through walls and floors (up to 100 ft.).

### Avoiding Interference

#### **Cordless Phone and Baby Monitor Interference**

The transmitter and receiver have 4 RF channels, but if you have a 900Mhz cordless phone or baby monitor, pick a channel that doesn't interfere with the phone or monitor. Channel 4 is typically the channel with the least interference with telephones and baby monitors. If you have interference, leave your cordless phone or monitor on, then switch to a channel on both Lyra Wireless units that is clear.

## Chapter 2: MUSICMATCH and the Lyra Wireless

### Install the software on your computer

In order to play music through the Lyra Wireless system, you need to install some software first. The Music Management CD that came with your Lyra Wireless contains all the software you need.

The MUSICMATCH Jukebox™ software organizes your music collection and plays it through the Lyra Wireless system, and the remote control application makes it easier to navigate through MUSICMATCH.

MUSICMATCH compresses audio files (from music CDs) to the mp3 format so you can play them through the Lyra Wireless system. It also enables you to play music from internet radio.

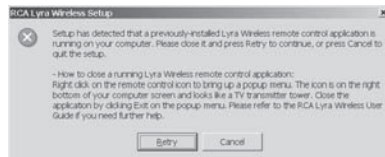
1. Turn on your computer and place the Music Management CD that came with your Lyra Wireless into your computer.
2. If the setup screen does not appear, double click *My Computer*, double click your CD-ROM drive icon, and double click *install.exe*. You can also click, *Run*, then type D:\install.exe (where D is the letter of your CD-ROM drive). (The Lyra Wireless Quick Start screen appears.)



The Lyra Wireless Quick Start screen.



The Lyra Wireless Setup screen.



This screen appears if you try to re-install the remote control software while it is still running.

3. Click *Install Remote Control Application* to install the Lyra Wireless remote control application.
4. When the RCA Lyra Wireless Setup screen appears, click *Next* to begin setup.
5. Read the License Agreement and click *Yes* to continue the installation.
6. Click *Next* to select the destination location of the installed files.
7. Click *Next* to install all necessary files.
8. Click *Finish* to complete Lyra Wireless remote control software installation.

#### Notes:

- If you're running Windows 98SE, you may need to install several different system software components. Don't cancel setup before it says it is finished. Also, your computer may reboot itself between installation of the software components.
- If you're re-installing the Lyra Wireless remote control software, you need to close the remote control software first, if it is running. Right click on the transmitter tower icon in your computer's system tray (the software menu appears). Click Exit. When you start to re-install the software, the computer asks you to confirm that you want to re-install it.

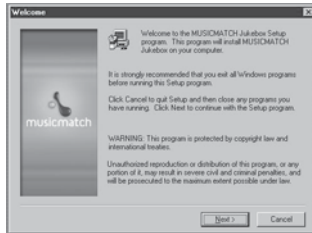
MUSICMATCH and MUSICMATCH Jukebox are registered trademarks of MUSICMATCH Corporation.

## Chapter 2: MUSICMATCH and the Lyra Wireless

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The Lyra Wireless Quick Start screen.



The MUSICMATCH Jukebox Setup screen.

9. When the remote control software installation is complete, click *Install MUSICMATCH Jukebox* on the Lyra Wireless Quick Start screen to install MUSICMATCH.

10. When the MUSICMATCH Jukebox Setup screen appears, click *Next* to begin setup.

*Note: It is recommended to uninstall any previous installations of the MUSICMATCH Jukebox software before proceeding.*

*After the uninstall process has been completed, delete the C:\Program Files\MUSICMATCH folder from Windows and where C:\Program Files is the path where the software was installed.*

11. After you've read the license agreement, click *Yes* to accept (to continue, you must click *Yes*), or *No* to decline. If you click *Yes*, the *User Registration Information* screen appears.
12. Enter your name, e-mail address, postal code, country, year of birth, and sex (male or female).

*Note: You must enter an e-mail address to proceed. If you don't have an e-mail address, enter yourname@xyz.com*
13. Click *Next* (the *Personalize Music Recommendation* screen appears). Read the screen to determine if you want to use this feature or not — you can always change the setting later. Select *Yes* or *No*.
14. Click *Next* (the *Installation Options* dialog screen appears). Select *Express Setup* and click *Next* to continue (the installation starts).
15. After the installation is complete, click *Finish*.
16. If necessary, close the main setup screen.
17. Some computers might request that you reboot your computer (a dialog box will appear on the computer screen if this is necessary).
  - To view the MUSICMATCH Jukebox tutorial, click *Tutorial* on the Quick Start screen.
  - To exit the Quick Start screen, click *Quit*.

## Chapter 2: MUSICMATCH and the Lyra Wireless

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The MUSICMATCH icon found in your computer's system tray.



The MUSICMATCH Jukebox Getting Started screen.

### Launching MUSICMATCH

The MUSICMATCH software converts audio files to the mp3 format so you can play them on your Lyra Wireless. This section describes some basic MUSICMATCH features and explains how to convert music to the mp3 format. For more information about MUSICMATCH, see the tutorial on the Lyra Wireless Quick Start screen or go to [www.musicmatch.com](http://www.musicmatch.com).

1. Remove the Music Management CD from your computer.
2. Start the MUSICMATCH Jukebox software (click on the MUSICMATCH icon in your system tray or on your desktop).
3. The first time you launch MUSICMATCH, a *Getting Started* screen appears providing information about MUSICMATCH and the software.
4. Detailed information, Getting Started tips, and troubleshooting are available through the Help menu and the MUSICMATCH internet site (accessed from the Help and Site menus). We recommend you familiarize yourself with the MUSICMATCH Welcome Tips and view the On-line FAQs before using and recording files.
5. Choose *Settings* under the *Options* menu to customize the MUSICMATCH Jukebox functionality.

*Note: Logging onto the internet while using MUSICMATCH Jukebox takes advantage of all its features.*

*Note: You can access the Options menu at almost any time by pressing the right mouse button.*

## Chapter 2: MUSICMATCH and the Lyra Wireless

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### **Launching the Remote Control Software**

The remote control software is automatically launched every time you start your computer, but if you need to launch it manually, follow these steps:

**If you have Windows 98SE, 2000, or Me**

1. Click on the *Start* icon in the lower left-hand corner of your screen.
2. Select *Programs*, followed by *RCA Lyra Wireless*.

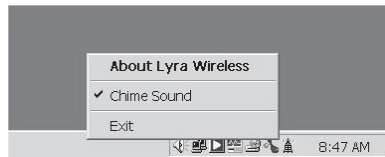
**If you have Windows XP**

1. Click on the *Start* icon in the lower left-hand corner of your screen.
2. Select *All Programs*, followed by *RCA Lyra Wireless*.



The Lyra Wireless Remote Control icon found in your computer's system tray.

When the Lyra Wireless remote control software is launched, you'll see a TV transmitter tower icon in your computer's system tray.



The Lyra Wireless software menu.

### **Turning off the Chime**

You may want to turn off the chime sound the computer makes each time you press a valid button on the remote. To do this, right click on the transmitter tower icon in your computer's system tray (the software menu appears). Click *Chime Sound*.

### **Closing the Remote Control Software**

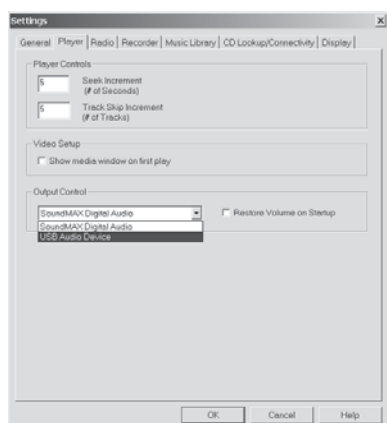
To close the remote control software, right click on the transmitter tower icon in your computer's system tray (the software menu appears). Click *Exit*.



## Chapter 2: MUSICMATCH and the Lyra Wireless

### Audio Setup

Depending on how your computer is currently set up, you may have to make some adjustments so that the music and sound are directed to the right places. You may need to make sure MUSICMATCH is configured properly, too (see below).

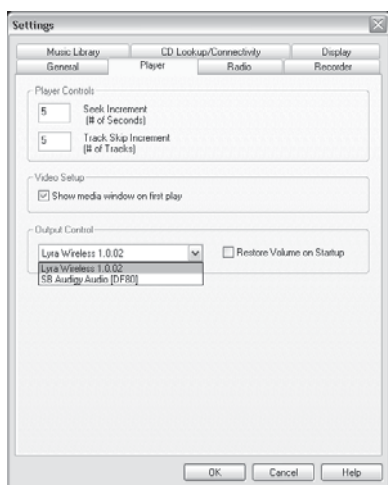


The MUSICMATCH Settings screen for Windows 98SE, 2000, and Me.

### Settings in MUSICMATCH

1. Make sure the MUSICMATCH application is launched on your computer. If it's not, press the LYRA WIRELESS button on the remote.
2. From MUSICMATCH's main menu, click on *Options* and then *Settings*.
3. Select the *Player* tab, then click on the arrow under *Output Control* and select *USB Audio Device* (or *Lyra Wireless* for Windows XP).

*Note: For Windows 98SE, 2000, and Me, the Lyra Wireless is recognized as a "USB Audio Device." If there is more than one USB audio device, the system numbers all the devices.*



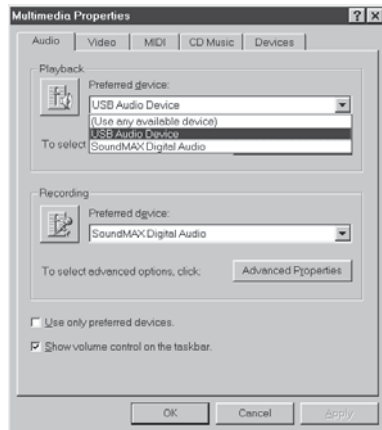
The MUSICMATCH Settings screen for Windows XP.

## Chapter 2: MUSICMATCH and the Lyra Wireless

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### Soundcard Settings in Your Computer's Control Panel

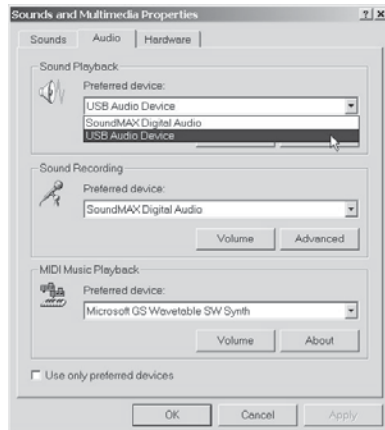
*Note: This setting configures the chime and Windows sounds that play through your computer's sound card. If you want them to play through the Lyra Wireless, select USB Audio Device (or Lyra Wireless, for Windows XP) under the preferred device setting.*



The sound card settings screen for Windows 98SE and Me.

#### If you have Windows 98SE or Me

1. Click on the *Start* icon in the lower left-hand corner of your screen.
2. Select *Settings*, followed by *Control Panel* (the Control Panel window appears).
3. Double click on the *Multimedia* icon, and select the *Audio* tab.
4. Click on the arrow under *Preferred device* and make sure your sound card is selected.

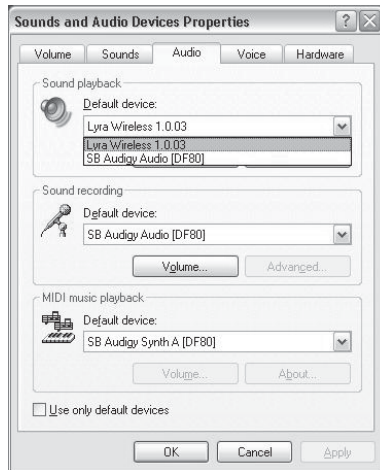


The sound card settings screen for Windows 2000.

#### If you have Windows 2000

1. Click on the *Start* icon in the lower left-hand corner of your screen.
2. Select *Settings*, followed by *Control Panel* (the Control Panel window appears).
3. Double click on the *Sounds and Multimedia* icon, and select the *Audio* tab.
4. Click on the arrow under *Preferred device* and make sure your sound card is selected.

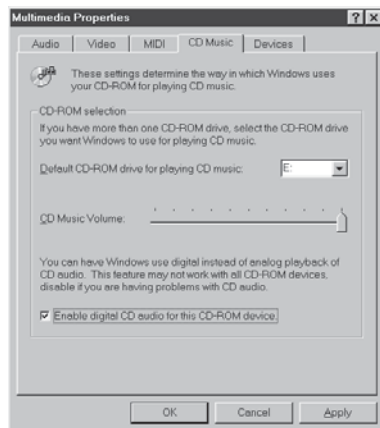
## Chapter 2: MUSICMATCH and the Lyra Wireless



The sound card settings screen for Windows XP.

### If you have Windows XP

1. Click on the *Start* icon in the lower left-hand corner of your screen.
2. Select *Settings*, followed by *Control Panel* (the Control Panel window appears).
3. Double click on the *Sounds and Audio Devices* icon, and select the *Audio* tab.
4. Click on the arrow under *Default device* and make sure your sound card is selected.



The CD-ROM settings screen for Windows 98SE and Me.

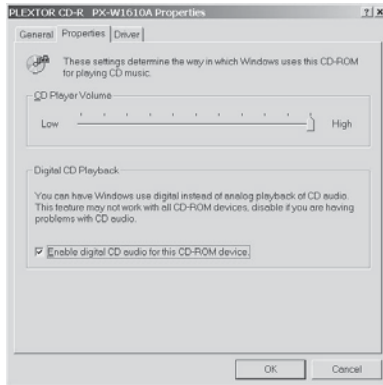
### CD-ROM Settings in Your Computer's Control Panel

#### If you have Windows 98SE or Me

1. Click on the *Start* icon in the lower left-hand corner of your screen.
2. Select *Settings*, followed by *Control Panel* (the Control Panel window appears).
3. Double click on the *Multimedia* icon, and select the *CD Music* tab.
4. Under *CD-ROM Selection*, click the box for *Enable digital CD audio for this CD-ROM device*.

## Chapter 2: MUSICMATCH and the Lyra Wireless

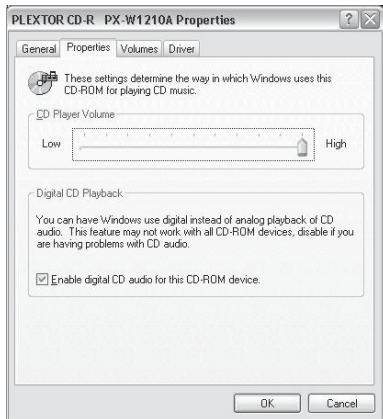
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The sound card settings screen for Windows 2000.

### If you have Windows 2000

1. Click on the *Start* icon in the lower left-hand corner of your screen.
2. Select *Settings*, followed by *Control Panel* (the Control Panel window appears).
3. Double click on the *Sounds and Multimedia* icon, and select the *Hardware* tab.
4. Select your CD-ROM in the list, and click *Properties* (the Properties window appears).
5. Click the *Properties* tab, then under *Digital CD Playback*, click the box for *Enable digital CD audio for this CD-ROM device*.



The sound card settings screen for Windows XP.

### If you have Windows XP

1. Click on the *Start* icon in the lower left-hand corner of your screen.
2. Select *Settings*, followed by *Control Panel* (the Control Panel window appears).
3. Double click on the *Sounds and Audio Devices* icon, and select the *Hardware* tab.
4. Select your CD-ROM in the list, and click *Properties* (the Properties window appears).
5. Click the *Properties* tab, then under *Digital CD Playback*, click the box for *Enable digital CD audio for this CD-ROM device*.

### More on MUSICMATCH

To let you get started listening to your music, we'll only mention the MUSICMATCH features that directly apply to the Lyra Wireless in this user's guide. For additional information about MUSICMATCH Jukebox features such as MUSICMATCH Radio MX, creating music CDs, and all the music library features, go to:

- The MUSICMATCH tutorial on the Lyra Wireless Quick Start screen.
- Getting Started tips
- Online help ([www.musicmatch.com](http://www.musicmatch.com))

*Note: MUSICMATCH Radio MX requires a subscription. See the MUSICMATCH website for details.*

## Chapter 2: MUSICMATCH and the Lyra Wireless

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### **Install Batteries in the Remote**

1. Remove the battery compartment cover on the back of the remote.
2. Insert new batteries. Match the polarities (+ and –) on the batteries with the diagram on the remote.
3. Put the battery compartment cover back on the remote.

### **Important Battery Information**

- If you're not going to use the remote for a month or more, be sure to remove the batteries because they can leak and cause damage.
- Dispose of batteries in the proper manner, according to federal, state, and local regulations.
- Any battery may leak electrolyte if mixed with a different battery type, if inserted incorrectly, if all batteries are not replaced at the same time, if disposed of in fire, or if an attempt is made to charge a battery not intended to be recharged.
- Discard leaky batteries immediately. Leaking batteries can cause skin burns or other personal injury.

### **Using the Remote with the Lyra Wireless and Other Components**

The software that comes with your Lyra Wireless enables you to use the remote to control many of the MUSICMATCH features. When you want the remote to operate MUSICMATCH, point it at the Lyra Wireless transmitter and press a button.

The remote control antenna of the Lyra Wireless system allows you to operate MUSICMATCH from another room, or even another floor of your house, so you don't have to worry about being right in front of the transmitter. For more information on how to use the remote with MUSICMATCH, go to the end of this chapter.

For other components (TV, VCR, etc.), the remote has to be pointed in the correct direction and toward the correct component in order for the remote control's signal to communicate with the sensor on the component. Make sure there is a clear path between the remote control and the component you want to operate, so the signal isn't blocked.

## Chapter 2: MUSICMATCH and the Lyra Wireless

---

### **Playing Music through the Lyra Wireless**

Now that you have connected your Lyra Wireless and installed all the necessary software, it's time to listen to some music.

1. Make sure the MUSICMATCH application is launched on your computer. If it's not, press the LYRA WIRELESS button on the remote.
2. Select the music source you want to play by pressing the corresponding button on the remote (FILE, RADIO, CD). If you choose FILE or CD, also select the song you want to play.
3. Turn on your audio receiver or other audio component and make sure it is on the right input mode for how you connected the Lyra Wireless receiver unit (AUX, INPUT, etc.). See your owner's manual for the audio system or audio component for more details.
4. Adjust the volume on your computer and audio receiver to a comfortable level.
5. Press PLAY (the song plays through your audio receiver).

### **Fine Tuning the Lyra Wireless**

To get the best signal reception, the Lyra Wireless units should face each other using an imaginary "line of sight." You can place the transmitter and receiver in separate rooms, or even separate floors of your house, so you don't have to worry about the units being close to each other. Other barriers in your house may affect the signal, so you may need to adjust the positions of the transmitter and receiver somewhat (see the diagrams in Chapter 1).

If the transmitter is sending the signal to the receiver properly, you should see some of the receiver's signal strength meter indicators light up.

#### **If there is no signal at all**

Make sure the CHANNEL switch on the back of both units is set to the same number.

#### **If the signal is weak or there is interference**

Try changing the channel on both units. Make sure the CHANNEL switch is set to the same channel on both units.

### **Improving Performance**

#### **Orientation of the Antennas**

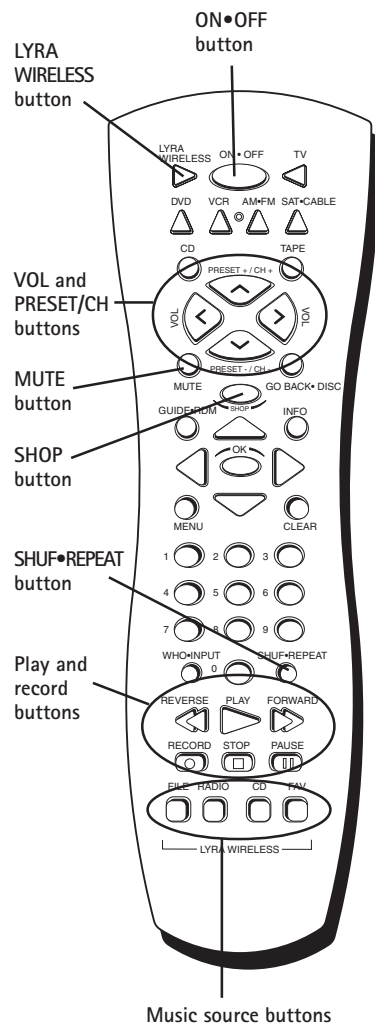
Proper orientation of the antennas is important for good performance (see the diagrams in Chapter 1). You may find that the system works better with one or more of the antennas in the horizontal (flat) position. The receiver and transmitter tend to operate better in high locations, where the signal path is wider and stronger (on a shelf, for example). Watch the receiver signal strength indicators for indication of signal strength.

You may also need to experiment with the position of the remote control antenna on the transmitter unit. See what position works the best for the remote control.

## Chapter 2: MUSICMATCH and the Lyra Wireless

### Using the Remote with MUSICMATCH

You can use the remote to control several of the functions of MUSICMATCH, including launching the MUSICMATCH software; changing play modes (radio, music files, CDs); adjusting the volume; and changing tracks, playlists, and internet radio stations.



### Launching MUSICMATCH

You can start MUSICMATCH by pressing the LYRA WIRELESS button on the remote. When you are ready to close the application, just make sure the remote is in Lyra Wireless mode and press ON•OFF.

### Music Sources

The music source buttons (FILE, RADIO, and CD) let you select what music source you want to hear. Press FILE for files on your computer, RADIO for internet radio, and CD for an audio CD.

### Playing Music

You can play music from any selected source by pressing the PLAY button. To pause music, press PAUSE. To stop playing, press STOP.

### Changing Tracks and Scanning Within a Track

To skip to the next track, press the FORWARD button. To return the previous track, press REVERSE. To scan within a track, use the left and right arrow buttons.

### Adjusting the Volume

While the music is playing, use the VOL up and down buttons to adjust the volume. You can also adjust the volume on your audio receiver for even more volume. To mute the song that's playing, press MUTE.

### Changing Playlists and Internet Radio Stations

To change playlists or radio stations, use the PRESET +/CH+ or PRESET -/CH- buttons.

### Repeating a Playlist

To repeat the current playlist, press SHUF•REPEAT.

### Buying Music

To display the screen to buy music online, press SHOP.

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## Chapter 3: Additional Information

### Troubleshooting

Most problems you encounter with your Lyra Wireless can be corrected by consulting the following troubleshooting list.

*Note: If you prefer, we can provide you with the name of an Authorized Service Representative who will visit your home for a fee to install your electronic entertainment system and to instruct you in its operation. For details about this service, call 1-800-206-3359 or visit [rca.com](http://rca.com).*

### General Problems

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#### Lyra Wireless won't turn on

- Make sure both the transmitter and receiver are plugged in.
- Check the wall receptacle (or extension cord) to make sure it is "live" by plugging in something else.

#### No sound

- Make sure all the connections are snug between the Lyra Wireless receiver and your audio receiver (or other component).
- Make sure the music is not being sent to your sound card. In the MUSICMATCH menu, select *Options*, then *Player*, then *Settings*. Under Output Control, make sure *USB Audio Device* is selected (or *Lyra Wireless* for Windows XP). If it wasn't already selected, you may have to restart MUSICMATCH to activate the new setting. Once you restart, try playing the music again. You should hear audio play through your audio system (not from your PC). The normal Windows sound prompts should still play through your PC.
- Make sure the correct input mode or channel is selected on your audio system. In order for your audio system to receive the sound coming from the Lyra Wireless, the correct input mode must be selected (AUX, INPUT, etc.). See your owner's manual for the audio system or component for more details.

#### The chime sound and Windows prompts are playing through the Lyra Wireless

- Make sure your sound playback settings are correct. If all sounds are playing through your audio system, including Windows sound prompts, you need to set the Windows prompts to only play through your sound card. See page 16 for details.

#### Poor reception

- Make sure the antenna is positioned correctly. Proper orientation of the antenna is important for good performance. You may find that the system works better with one or more of the antennas in the horizontal (flat) position. The receiver and transmitter tend to operate better in high locations, where the signal path is wider and stronger (on a shelf, for example). Watch the receiver signal strength indicators for indication of signal strength.
- Your cordless phone or baby monitor may be causing interference. The transmitter and receiver have 4 RF channels, but if you have a 900Mhz cordless phone or baby monitor, pick a channel that doesn't interfere with the phone or monitor. Channel 4 is typically the channel with the least interference with telephones and baby monitors. If you have interference, leave your cordless phone or monitor on, then switch to a channel on both Lyra Wireless units that is clear.

## Chapter 3: Additional Information

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### **The Remote Control Doesn't Work**

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- Something might be between the remote and the remote sensor on the component. Make sure there is a clear path. (This is only when using the remote to operate other components, such as a TV or VCR.)
- Maybe batteries in remote are weak, dead, or installed incorrectly. Put new batteries in the remote.
- You might need to drain the remote's microprocessor: remove batteries and press the number 1 button for at least 60 seconds. Release the 1 button, replace the batteries, and reprogram, if necessary.

### **Care and Cleaning**

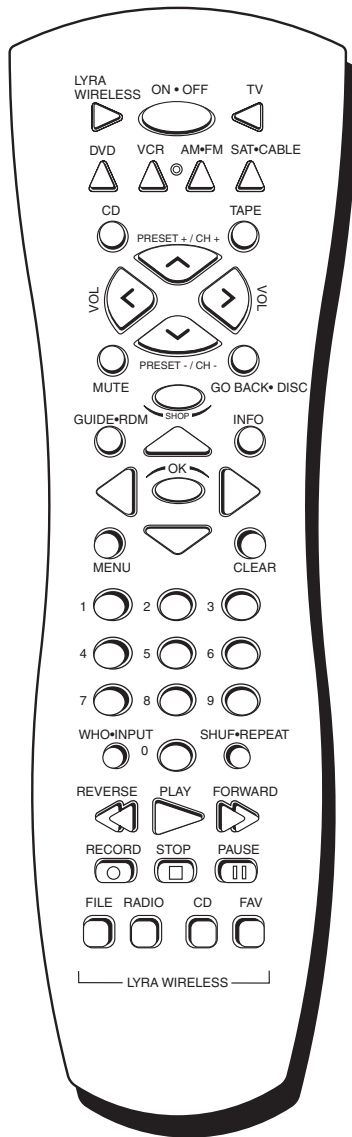
CAUTION: Turn OFF your unit before cleaning.

You can clean the unit as required, using a soft lint-free cloth. Be sure to occasionally dust the ventilation slots in the cabinet to help assure adequate ventilation.

Never use strong cleaning agents, such as ammonia-based cleaners, or abrasive powder. These types of cleaners will damage the unit.

Avoid placing drinks or vases with water on top of the unit. This could increase the risk of fire or shock hazard or damage to the unit.

## Chapter 3: Additional Information



*Note: The TV, VCR, DVD and SAT•CABLE buttons also turn on most RCA, GE, and Proscan products.*

### Other Buttons on the Remote Control

**(0-9) Number buttons** Selects channels up to 99 by pressing two number buttons. Selects 3-digit channels by pressing and holding 1 until 1 -- appears on screen. Then press the other two numbers.

**AM•FM** Puts a compatible audio receiver in radio mode.

**CLEAR** Removes any menu or display from the screen and returns you to normal viewing. Resets the time counter to 0:00:00 for some compatible VCRs. Also clears on-screen menu item entries when setting the time and date or timer recordings.

**DVD** Turns on a compatible DVD player and puts the remote in DVD mode.

**FAV** For future use. No current function.

**FORWARD** Fast forwards the tape when the VCR is in stop mode. In DVD and VCR mode, searches forward if pressed during playback.

**GO BACK•DISC** Switches between the current and previous channels and changes discs on a compatible CD player.

**GUIDE•RDM** Displays the channel guide on some RCA, GE, and Proscan TVs and satellite receivers. Also puts a compatible CD player in random mode.

**INFO** Shows the status displays on screen of the VCR, TV, DVD player, etc. (whichever component is set as the remote control's active device).

**MENU** Displays the on-screen menu system.

**MUTE** Reduces the volume to a minimum level on some compatible TVs.

**OK** In on-screen menus, acts as an *Enter* button (used in conjunction with the remote control's arrow buttons). This button selects the highlighted on-screen menu choice.

**PRESET CH + and -** Selects next higher or lower channel in the channel list for some compatible components.

**RECORD** In VCR mode, starts recording.

**REVERSE** Rewinds the tape when the VCR is stopped. In DVD and VCR mode, searches backward through a tape during playback.

**SAT•CABLE** Turns on a compatible RCA, GE, or Proscan satellite receiver and can be programmed to operate different brands of receivers.

## Chapter 3: Additional Information

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**SHUF•REPEAT** Puts a compatible CD player or DVD player in repeat or shuffle mode.

**STOP** Stops the current function (record, playback, rewind, etc).

**TAPE** Puts a compatible audio receiver in tape mode.

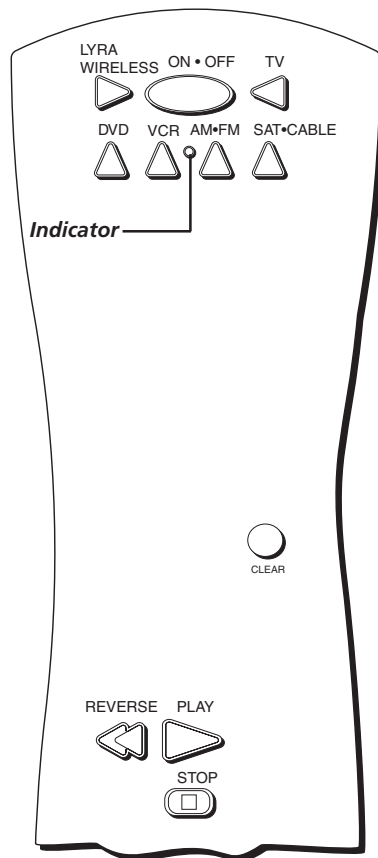
**TV** Turns on a compatible RCA, GE, or Proscan TV and puts the remote in TV mode. Also used with the **ON•OFF** button to turn on/off a compatible TV.

**VCR** Turns on a compatible VCR and puts the remote control in VCR mode.

**VOL < and >** Raises and lowers the volume of some compatible TVs.

**WHO• INPUT** In VCR or TV mode, selects between the Video Input Channels and the tuner. Video Input Channel refers to the signal coming from the component connected to audio/video input jacks on the VCR or TV.

## Chapter 3: Additional Information



*You'll use these buttons when you program the remote.*

*Important: The remote may not be compatible with all models of all brands of components. It also may not operate all functions of the remote that came with your component.*

### Tip

*To stop the automatic code search without programming any components, press and hold CLEAR until the indicator on the remote turns off.*

### Programming the Remote to Operate Other Components

The universal remote can be programmed to operate most brands of remote controllable components. The remote is already programmed to operate most RCA, GE, and Proscan components.

#### **Find Out If You Need to Program the Remote**

To determine whether the universal remote needs to be programmed for your component, turn the component ON. For example, to program the remote for a TV, turn on the TV. Point the remote at the TV, and press the TV button. Then press ON•OFF or CH + (channel up) or CH – (channel down) to see if the TV responds to the remote commands. If the component does not respond, the remote needs to be programmed.

#### **Programming the Remote**

There are two ways to program the remote control:

- automatic code search
- direct entry

#### **Using Automatic Code Search**

The following instructions can be used to program the remote to operate each of your components. If you want to stop the automatic code search without programming any of your components, press CLEAR until the indicator on the remote turns off.

1. Turn on the component you want to operate (TV, Cable Box, etc.)
2. Press and hold the component button you want to program (TV, etc.). While holding the component button, press and hold ON•OFF until the indicator on the remote turns on, then release both buttons.
3. Point the remote at the component. Press and release PLAY, then wait 5 seconds or until the indicator on the remote stops flashing.

At this point the remote is searching for the correct code to program. If, after 5 seconds, the component you want to operate does not turn off, press PLAY again to tell the remote to search the next set of codes.

Continue pressing PLAY until the component turns off or you have searched through all of the codes. There are 20 total sets of codes. If the component does not turn off after pressing PLAY 20 times, then the remote can't be programmed to operate that component.

## Chapter 3: Additional Information

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### Important

*You must continue pressing the component button while you enter the code.*

*Let's say you have a Zenith TV. To program the universal remote to operate the VCR, you would:*

*Press and hold the TV button while you enter the first code listed for Zenith in the TV Codes column.*

*Release the TV button. Press ON•OFF to see if the TV responds. If it doesn't, follow the same steps, but enter the second code for Zenith TVs instead of the first.*

### Note

*Some of the remote's buttons might operate differently for other components, especially when you're using another component's menu system.*

If the component you want to control *does* turn off:

1. Press and release REVERSE, then wait 2 seconds. Repeat this step until the device turns back ON.
2. To finish, press and hold STOP until the indicator on the remote turns off.

### Using Direct Entry

1. Turn on the component to be programmed.
2. Look up the brand and code number(s) for the component on the code list in this section.
3. Point the remote at the component.
4. Press and hold the component button you want to program on the remote.
5. Enter the 4-digit code from the remote control code list on the following pages. If the indicator flashes, you have either entered an invalid code or the button isn't programmable.
6. Release the component button, and then press ON•OFF to see if the component responds to the command. If it doesn't, try pressing the component button and then ON•OFF again.
  - If you get no response, repeat these steps using the next code listed for your brand, until the component responds to the remote commands.
  - If you try all the codes for your component brand and none work, try the automatic code search method. If automatic code search doesn't find the code, the remote is not compatible with your component.

### How to Use the Remote After You've Programmed It

Because this universal remote can control several different components (TV, DVD, VCR, satellite receiver, etc.) it uses operational modes triggered by the component buttons. For example, if you want the remote to control the TV, you would press the TV button to put the remote into TV mode before you could control the TV.

1. Press the appropriate component button (DVD, TV, VCR, SAT•CABLE, AUX) to set the remote to control the component.
2. Press ON•OFF to turn the component ON or OFF.
3. Use the remote buttons that apply to that component.

#### Notes:

- *The remote may not be compatible with all brands and models of components. It also may not operate all functions of the remote that came with your component.*
- *If you keep pressing buttons and nothing happens, the remote is probably in the wrong mode. You must press the component button that matches the component you want to operate (i.e., if you want to operate the VCR, press VCR on the remote control to put the remote in VCR mode.)*

## Chapter 3: Additional Information

### Code List

#### TV Codes

Abex .....	1172	Hitachi .....	1004, 1006, 1012, 1013, 1014, 1059, 1060, 1061, 1135, 1136, 1137, 1138, 1139, 1140, 1141, 1142, 1143, 1144, 1145, 1146, 1148, 1150, 1179, 1198, 1199
Admiral .....	1001, 1173, 1211	IMA .....	1038
Adventura .....	1174	Infinity .....	1062
Aiko .....	1016	Janeil .....	1174
Akai .....	1002	JBL .....	1062
Alleron .....	1046	JCB .....	1002
Amtron .....	1038	JC Penney ...	1000, 1004, 1005, 1006, 1008, 1022, 1052, 1054, 1058, 1063, 1064, 1072, 1087, 1105, 1128, 1171, 1172, 1181, 1201
Anam National .....	1003, 1038, 1192, 1193, 1194	Jensen .....	1004, 1006
AOC .....	1004, 1005, 1006, 1007, 1175, 1176, 1195	JVC .....	1012, 1013, 1014, 1054, 1060, 1065, 1066, 1067, 1157, 1158, 1159, 1182
Audiovox .....	1038	Kawasho .....	1002, 1004, 1006
Belcor .....	1004	Kenwood .....	1004, 1006, 1019
Bell & Howell .....	1001, 1083, 1162	Kloss Novabeam .....	1068, 1069, 1174, 1183
Bradford .....	1038	KTV .....	1038, 1070, 1171, 1177
Brokwood .....	1004	Loewe .....	1062
Candle .....	1004, 1006, 1008, 1174	Logik .....	1083
Celebrity .....	1002	Luxman .....	1004, 1006
Centurion .....	1009	LXI .....	1000, 1006, 1049, 1062, 1071, 1072, 1073, 1162, 1181, 1207
Citizen .....	1004, 1006, 1008, 1016, 1038, 1105, 1171, 1174, 1177	Magnavox .....	1004, 1006, 1008, 1019, 1062, 1068, 1069, 1075, 1076, 1077, 1088, 1130, 1131, 1132, 1133, 1134, 1183, 1219, 1235
Colortyme .....	1004, 1006, 1010	Majestic .....	1083
Concerto .....	1004, 1006	Marants .....	1062
Contec/Cony .....	1012, 1013, 1014, 1038	Marantz .....	1004, 1006, 1062, 1078
Craig .....	1038	Megatron .....	1006, 1059
Crown .....	1038, 1171	Memorex .....	1001, 1006, 1082, 1083, 1162
Curtis-Mathes .....	1000, 1004, 1006, 1015, 1105, 1162, 1171, 1212	MGA .....	1004, 1005, 1006, 1019, 1022, 1051, 1079, 1080, 1082
CXC .....	1038	Midland .....	1054, 1151, 1171, 1172, 1181
Daewoo .....	1004, 1005, 1006, 1016, 1017, 1018, 1127, 1171, 1196	Minutz .....	1052
Daytron .....	1004, 1006, 1171	Mitsubishi .....	1004, 1005, 1006, 1019, 1022, 1051, 1079, 1080, 1081, 1082, 1125
Dimensia .....	1000	Montgomery Ward .....	1083
Dumont .....	1004, 1151	Motorola .....	1003, 1173
Dynatech .....	1178	MTC .....	1004, 1005, 1006, 1105
Electronband .....	1002	Multitech .....	1038
Electrohome .....	1003, 1004, 1006, 1019, 1020, 1022	Multivision .....	1084
Emerson 1004, 1006, 1012, 1023, 1024, 1025, 1026, 1027, 1028, 1029, 1030, 1031, 1032, 1033, 1034, 1035, 1036, 1037, 1038, 1039, 1041, 1042, 1043, 1044, 1046, 1047, 1123, 1124, 1162, 1171, 1177, 1179, 1191, 1208		NAD .....	1006, 1071, 1072, 1185
Envision .....	1004, 1006	NEC .....	1003, 1004, 1005, 1006, 1200
Fisher .....	1048, 1049, 1051, 1162, 1180	Nikko .....	1006, 1016
Fujitso .....	1046	NTC .....	1016
Funai .....	1038, 1046	Onwa .....	1038
Futurtec .....	1038	Optimus .....	1185
GE .....	1000, 1003, 1004, 1006, 1022, 1052, 1054, 1055, 1087, 1164, 1165, 1166, 1167, 1168, 1181, 1213	Optonica .....	1095, 1173
Gibraltar .....	1004, 1151	Orion .....	1035, 1191
Goldstar .....	1004, 1005, 1006, 1012, 1019, 1056, 1057, 1058, 1155, 1156, 1171, 1172	Panasonic .....	1003, 1054, 1062, 1170, 1214
Grundy .....	1038, 1046, 1171	Philco .....	1003, 1004, 1005, 1006, 1008, 1012, 1019, 1062, 1068, 1069, 1075, 1077, 1183
Hallmark .....	1004, 1006	Philips .....	1003, 1004, 1008, 1012, 1019, 1062, 1068, 1069, 1075, 1076, 1086, 1087, 1088, 1089
Harvard .....	1038	Pilot .....	1004, 1171

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Pioneer .....	1004, 1006, 1090, 1091, 1092, 1179, 1185
Portland .....	1004, 1005, 1006, 1016, 1171
Price Club .....	1105
Prism .....	1054
ProScan .....	1000, 1181
Proton .....	1004, 1006, 1012, 1093
Pulsar .....	1004, 1151
Quasar .....	1003, 1054, 1070, 1094
Radio Shack/Realistic .....	1000, 1004, 1006, 1012, 1038, 1049, 1095, 1162, 1171, 1172
RCA .....	1000, 1003, 1004, 1005, 1006, 1007, 1019, 1096, 1098, 1099, 1100, 1101, 1102, 1103, 1129, 1179, 1181, 1187, 1188, 1190, 1202, 1203, 1215, 1233
Runco .....	1151
Sampo .....	1004, 1006, 1171, 1172
Samsung .....	1004, 1005, 1006, 1012, 1015, 1019, 1104, 1105, 1106, 1171, 1172, 1204
Samsux .....	1171
Sansui .....	1191
Sanyo .....	1004, 1048, 1049, 1080, 1107, 1108, 1162, 1169, 1180
Scotch .....	1006
Scott .....	1004, 1006, 1012, 1024, 1035, 1038, 1046
Sears .....	1000, 1004, 1006, 1013, 1014, 1019, 1046, 1048, 1049, 1051, 1066, 1071, 1072, 1109, 1110, 1162, 1180, 1181, 1189
Sharp .....	1004, 1006, 1012, 1029, 1095, 1111, 1112, 1113, 1122, 1171, 1173
Shogun .....	1004
Signature .....	1001, 1083, 1115
Simpson .....	1008
Sony .....	1002, 1205, 1216, 1218
Soundesign .....	1004, 1006, 1008, 1038, 1046
Squareview .....	1189
SSS .....	1004, 1038
Starlite .....	1038
Supre-Macy .....	1174
Supreme .....	1002
Sylvania .....	1004, 1006, 1008, 1019, 1062, 1068, 1069, 1075, 1076, 1077, 1088, 1116, 1161, 1183
Symphonic .....	1033, 1038, 1189
Tandy .....	1173
Tatung .....	1003
Technics .....	1054
Techwood .....	1004, 1006, 1054
Teknika 1004, 1005, 1006, 1008, 1012, 1013, 1014, 1016, 1038, 1046, 1076, 1082, 1083, 1105, 1170, 1171	
Telecaption .....	1117
TMK .....	1004, 1006
Toshiba .....	1049, 1071, 1072, 1105, 1109, 1117, 1118, 1160, 1162
Totevision .....	1171
Universal .....	1052, 1087
Victor .....	1066, 1182
Vidtech .....	1004, 1005, 1006
Viking .....	1174
Wards .....	1000, 1001, 1004, 1005, 1006, 1019, 1024, 1033, 1046, 1052, 1062, 1068, 1069, 1075, 1076, 1083, 1087, 1088, 1095, 1119, 1120
Yamaha .....	1004, 1005, 1006, 1019
Zenith .....	1004, 1083, 1151, 1152, 1153, 1154, 1210, 1217

### VCR Codes

Admiral .....	2132
Adventura .....	2026
Aiko .....	2027
Aiwa .....	2026
Akai .....	2003, 2004, 2005, 2007, 2008, 2111, 2112, 2113
American High .....	2021
Asha .....	2013
Audio Dynamics .....	2009, 2010
Audiovox .....	2014
Bell & Howell .....	2011
Beaumark .....	2013
Broksonic .....	2012, 2025
Calix .....	2014
Candle .....	2013, 2014, 2015, 2016, 2017, 2018, 2019
Canon .....	2021, 2022, 2114
Capehart .....	2020, 2110
Carver .....	2062
CCE .....	2027, 2061
Citizen .....	2013, 2014, 2015, 2016, 2017, 2018, 2019, 2027
Colortyme .....	2009
Colt .....	2061
Craig .....	2013, 2014, 2023, 2061
Curtis-Mathes .....	2000, 2009, 2013, 2016, 2018, 2021, 2022, 2024, 2115, 2131
Cybernex .....	2013
Daewoo .....	2015, 2017, 2019, 2025, 2026, 2027, 2028, 2110
Daytron .....	2110
DBX .....	2009, 2010
Dimensia .....	2000, 2131
Dynatech .....	2026
Electrohome .....	2014, 2029
Electrophonic .....	2014
Emerson .....	2012, 2014, 2015, 2021, 2024, 2025, 2026, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2044, 2045, 2046, 2047, 2065, 2113, 2116, 2117, 2130
Fisher .....	2011, 2023, 2048, 2049, 2050, 2051, 2052, 2118
Fuji .....	2021, 2119
Funai .....	2026
Garrard .....	2026
GE .....	2000, 2001, 2013, 2021, 2022, 2053, 2115, 2120, 2131
Goldstar .....	2009, 2014, 2018, 2054, 2131
Gradiente .....	2026
Harley Davidson .....	2026
Harman Kardon .....	2009
Harwood .....	2061
Headquarter .....	2011
Hitachi .....	2055, 2056, 2057, 2107, 2111, 2120, 2122
Hi-Q .....	2023
Instant Replay .....	2021
JCL .....	2021
JC Penney .....	2009, 2010, 2011, 2013, 2014, 2021, 2022, 2055, 2056, 2058, 2059, 2060, 2107, 2118



## Chapter 3: Additional Information

Jensen ..... 2055, 2056, 2111  
JVC ..... 2009, 2010, 2011, 2018, 2111, 2123  
Kenwood ..... 2009, 2010, 2011,  
..... 2016, 2018, 2111, 2123  
KLH ..... 2061  
Kodak ..... 2014, 2021  
Lloyd ..... 2026  
Logik ..... 2061  
LXI ..... 2014  
Magnavox ..... 2021, 2022, 2062,  
..... 2063, 2104, 2105, 2108, 2124  
Magnin ..... 2013  
Marantz ..... 2009, 2010, 2011,  
..... 2016, 2018, 2021, 2062, 2064  
Marta ..... 2014  
Masushita ..... 2021  
Mei ..... 2021  
Memorex ..... 2011, 2013,  
..... 2014, 2021, 2023, 2026, 2104, 2132  
MGA ..... 2029, 2065, 2113  
MGN Technology ..... 2013  
Midland ..... 2053  
Minolta ..... 2055, 2056, 2107  
Mitsubishi ..... 2029, 2055, 2056, 2065, 2066, 2067, 2068,  
..... 2068, 2070, 2071, 2072, 2073, 2074, 2106, 2113, 2123  
Montgomery Ward ..... 2075, 2132  
Motorola ..... 2021, 2132  
MTC ..... 2013, 2126  
Multitech ..... 2013, 2016, 2026, 2053, 2061  
NEC ..... 2009, 2010, 2011, 2016, 2018,  
..... 2064, 2076, 2078, 2079, 2111, 2123  
Nikko ..... 2014  
Noblex ..... 2013  
Olympus ..... 2021  
Optimus ..... 2014, 2132  
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Pioneer ..... 2010, 2055, 2080, 2081, 2123  
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Randex ..... 2014  
Ricoh ..... 2128  
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Sears ..... 2011, 2014, 2021, 2023, 2048,  
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Sharp ..... 2017, 2029, 2094, 2095, 2096, 2097, 2131  
Shintom ..... 2004, 2056, 2061, 2098  
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Victor ..... 2010  
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### Cable Box Codes

ABC ..... 5002, 5003, 5004, 5005, 5006, 5007, 5053  
Antronix ..... 5008, 5009  
Archer ..... 5008, 5009, 5010, 5011  
Cabletenna ..... 5008  
Cableview ..... 5008  
Century ..... 5011  
Citizen ..... 5011  
Colour Voice ..... 5012, 5013  
Comtronics ..... 5014, 5015  
Contec ..... 5016  
Eastern ..... 5017  
Garrard ..... 5011  
GC Electronics ..... 5009  
Gemini ..... 5018, 5019, 5049  
General Instrument ..... 5003  
Hamlin ..... 5020, 5021, 5022, 5035, 5045  
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## Chapter 3: Additional Information

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Philips	5011, 5012, 5013, 5019, 5025, 5030, 5031, 5032
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Pulsar	5026
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Realistic	5009, 5049
Regal	5022, 5035
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Runco	5026
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SL Marx	5014
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Stargate	5014, 5018
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Tusa	5018
TV86	5027
Unika	5008, 5009, 5011
United Artists	5002
United Cable	5053
Universal	5008, 5009, 5010, 5011
Videoway	5044
Viewstar	5015, 5025, 5027, 5040
Zenith	5026, 5050, 5051

### Satellite Receiver Codes

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Alphastar	5079
Chapparral	5056, 5057
Dishnet	5078
Drake	5058, 5059
Echostar	5089
GE	5000, 5001
General Instruments	5060, 5061, 5062
Hitachi	5083, 5084
Hughes	5077, 5090
JVC	5082
Panasonic	5075
Philips	5085
Primestar	5076
PROSCAN	5000, 5001
RCA	5000, 5001, 5071, 5080, 5081
Realistic	5063
Sony	5072
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STS2	5065
STS3	5066
STS4	5067
Toshiba	5068, 5073
Uniden	5086

### Audio Codes

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RCA and Dimensia	
AM/FM	4003, 4270
AUX	4004

Phono	4005
Tape	4006
CD	4007, 4190, 4211

### Receivers

Aiwa	4261, 4262, 4263, 4264, 4265, 4266, 4267, 4277
Denon	4283
Harman Kardon	4276
JVC	4268
JVL	4276
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Onkyo	4278
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Panasonic	4279, 4280
Pioneer	4275
RCA	4270
Sherwood	4282
Sony	4271, 4272, 4281
Technics	4279, 4280
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Yamaha	4274, 4275

### CD Players

ADC	4200, 4201, 4220
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Akai	4205
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Emerson	4178
Fisher	4179, 4212, 4213
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Hitachi	4180
JVC	4181, 4221
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Teac	4245, 4246, 4247
Technics	4197
Toshiba	4231
Yamaha	4198, 4199, 4268

## Chapter 3: Additional Information

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### **FCC and Industry Canada Information**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect this equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult your service provider or an experienced radio/TV technician for help.

FCC regulations state that unauthorized changes or modifications to this equipment may void the user's authority to operate it.

This Class B digital apparatus meets all requirements of the Canadian Interference Causing Equipment Regulations.

## Chapter 3: Additional Information

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### Limited Warranty

#### **What your warranty covers:**

- Defects in materials or workmanship.

#### **For how long after your purchase:**

- 90 days from date of purchase – Unit repair or exchange, which includes parts and labor.
- 91 days to 1 year from date of purchase – Unit repair or exchange, which includes parts only; you pay the labor.
- The warranty for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.

#### **What we will do:**

- **During the initial 90 days:**  
Repair or exchange the defective portion of your Lyra Wireless. If the unit is replaced it will be with a new or, at our option, refurbished unit.
- **After the 90 days and within one year:**  
Repair or exchange the defective portion of your Lyra Wireless. If the unit is replaced it will be with a new or, at our option, refurbished unit.  
  
We will charge you a flat rate to repair or replace a defective Lyra Wireless. This charge covers the labor cost for its repair.

#### **How you get service:**

- Call 580-634-0115 and have your unit's date of purchase and model/serial number ready. The model/serial number information is on your unit.
- A representative will troubleshoot your problem over the phone.
- If the representative determines that you should receive a replacement unit, you will be provided with a Service Request (SR) number and the location of a nearby exchange point, if one exists. No returns will be accepted without an SR number.
- Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period must be presented to obtain warranty service. For rental firms, proof of first rental is also required.
- Write the SR number on the outside of the carton used to return the unit. Make sure you insure your shipment in case of damage or loss.
- Carefully pack the unit using the original box and packing material if possible. Please retain all non-defective accessories that were included with your unit such as the headphones.
- Include with the shipment:
  1. Evidence of purchase date such as a bill of sale.
  2. A brief note describing your unit's problem.
  3. Your name, address and phone number.
- After we receive your product, it will be repaired, or a new, or at our option, refurbished unit will be shipped to you.

## Chapter 3: Additional Information

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### **What your warranty does not cover:**

- Acts of nature, such as but not limited to lightning damage.
- Adjustment of customer controls.
- Damage from misuse or neglect.
- A unit that has been modified or incorporated into other products or is used for institutional or other commercial purposes.
- Batteries.
- Units purchased, serviced or operated outside the U.S.A.
- Loss of customer's software, firmware, information, or memory data.
- Installation.
- Shipping damage if the unit was not packed and shipped in the manner prescribed by Thomson.

### **Product Registration:**

- Please complete and mail the Product Registration Card packed with your product. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

### **Limitation of Warranty:**

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY THOMSON MULTIMEDIA INC., ITS AGENTS OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. THOMSON MULTIMEDIA INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

### **How State Law relates to warranty:**

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

### **If you purchased your unit outside the United States:**

- This warranty does not apply. Contact your dealer for warranty information.

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Please do not send any products to the Indianapolis address listed in this manual or on the carton. This will only add delays in service for your product.

**Thomson multimedia Inc.**  
**10330 North Meridian Street**  
**Indianapolis, IN 46290**

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